

MODELS 501FF, 502CF, 502FF

> Installation and Operation Instructions

2M-Z16005 Rev. - 5/05/12



501FF





SAFETY SYMBOL



These symbols are intended to alert the user to the presence of important operating and maintenance instructions in the manual accompanying the appliance.

RETAIN THIS MANUAL FOR FUTURE REFERENCE NOTICE

Using any part other than genuine Star factory supplied parts relieves the manufacturer of all liability.

Star reserves the right to change specifications and product design without notice. Such revisions do not entitle the buyer to corresponding changes, improvements, additions or replacements for previously purchased equipment.

Due to periodic changes in designs, methods, procedures, policies and regulations, the specifications contained in this sheet are subject to change without notice. While Star International Holdings Inc., Company exercises good faith efforts to provide information that is accurate, we are not responsible for errors or omissions in information provided or conclusions reached as a result of using the specifications. By using the information provided, the user assumes all risks in connection with such use.

MAINTENANCE AND REPAIRS

Contact your local authorized service agent for service or required maintenance. Please record the model number, serial number, voltage and purchase date in the area below and have it ready when you call to ensure a faster service.

Model No.		Authorized Service Agent Listing Reference the listing provided with the unit		
Serial No.	or	or		
Voltage	for an update	for an updated listing go to:		
Purchase Date	Website: E-mail	www.star-mfg.com Service@star-mfg.com		
	Service Help	Service Help Desk		
	Business Hours:	8:00 am to 4:30 p.m. Central Standard Time		
	Telephone:	(314) 678-6303		
	Fax:	(314) 781-2714		
	E-mail	Parts@star-mfg.com Service@star-mfg.com Warranty@star-mfg.com		
	Website:	www.star-mfg.com		
	Mailing Address:	Star International Holdings Inc., Company 10 Sunnen Drive St. Louis, MO 63143 U.S.A		

Specifications						
Electrical Specifications			Dimensions			
Model	Voltage	kW	Width	Depth	Height	
501FF	208/240	1.95/2.6	12" (30.4cm)	17.25″	10.7″	
501FF-208V	208V	2.6	12 (30.4011)	(43.8cm)	(27.2cm)	
502CF	208/240	3.1/4.2	12″ (30.5cm)	28 (71.1cm)	11 5/8″ (29.5cm)	
502FF		3.9/5.2				



GENERAL OPERATING INSTRUCTIONS

This equipment is designed and sold for commercial use only by personnel trained and experienced in its operation and is not sold for consumer use in and around the home nor for use directly by the general public in food service locations. For equipment to be used by the general public, please contact the factory.

The Star-Max Electric Hot Plates are equipped for the voltage indicated on the nameplate mounted on the front panel. This unit is designed to operate on alternating current (A.C.), two wire single phase service only.



DO NOT CONNECT TO DIRECT CURRENT (D.C.).

Total Connected Load:

502FF:	at 240 Volts, Wattage is 5,200.
	at 208 Volts, Wattage is 3,900.
502CF:	at 240 Volts, Wattage is 4,200.
	at 208 Volts, Wattage is 3,150.

INSTALLATION

For your protection, we recommend that a qualified electrician install this appliance. The electrician should be familiar with electrical installations and your local electrical requirements. The external wiring should be in conduit or an approved type of flexible cable and of suitable size to carry the load. The supply circuit should be properly fused and equipped with a means of disconnecting as required by local electrical code. The body of the hot plate should be grounded *(Do not ground to a gas supply pipe)*. The connections are made in this unit at the pigtail leads located in the junction box on the back of the unit. To gain access to the pigtail leads remove cover on junction box.

LOCATE THE UNIT

Do not install the unit closer than 1 inch from a side wall and/or closer than 1 inch from a rear wall.

LEVELING UNIT

Level unit by adjusting the (4) feet for accurate and perfect line up with other Star-Max series units.



DO NOT INSTALL WITHOUT FEET.

USE ONLY FLAT BOTTOM PANS AND POTS! DO NOT USE RAISED BOTTOM UTENSILS OR BUCKETS! GOOD HEAT TRANSFER DEPENDS UPON GOOD CONTACT BETWEEN THE ELEMENT AND POT.

NOTE: Using a 12" diameter or larger pan/pot may cause damage to the element or internal wiring. Such damages are not covered by warranty.

Two (2) heating elements are used. For the 502FF each element draws 2,600 Watts on 240 Volts and 1,950 Watts on 208 Volts. For the 502CF element draws 2,100 Watts on 240 Volts and 1,575 Watts on 208 Volts. Each element is controlled by an infinite position switch. The right control knob controls the rear cooking element and the left control knob controls the front cooking element. On "HI" the element delivers uninterrupted full heat. Between "LO" and "5" any desired amount of heat can be obtained between 6% and 60% of full heat.

Signal lights are provided above the control knobs to give a visual check if either one or both heating units are turned on.

CLEANING

The exterior surfaces can be kept clean and attractive by regularly wiping with a clean soft cloth. Any discoloration can be removed with a non-abrasive cleaner.

For models 502D and 502DS, the heating elements may be raised for access to the drip pans, which may be removed for cleaning and the bottom pan may be removed by sliding pan forward.

REPLACEMENT OF INFINITE CONTROL

BE SURE POWER IS DISCONNECTED BEFORE ATTEMPTING TO SERVICE UNIT.

- 1. Pull control knobs on front panel forward to remove.
- 2. Remove 8 screws from front panel and tilt front panel forwards.
- 3. Remove the nut that mounts the inoperative control and pull the control to the side.
- 4. Remove one wire at a time from the inoperative control and connect at the same terminal on the new control. Carefully check to see that proper wires have been connected to the terminals of the control. See attached wiring diagram.
- 5. Assemble new control to the front panel.

MAINTENANCE AND REPAIRS

Contact the factory or one of its representatives or a local service company for service or maintenance if required.