

# COMSTOCK-CASTLE WARRANTY

Comstock-Castle Stove Co. ( hereinafter CASTLE ), warrants its new products free from manufacturer defect and workmanship for a period of **1 year, parts & labor**, from the original date of installation. New CASTLE equipment installed in / on **food trucks, trailers, tents or outside is limited to a period of 60 days on labor and 120 days for parts** from the original date of purchase. All installations must be completed by a professional / licensed gas technician, familiar with gas and combustion systems and a gas pressure manometer must be used or this warranty will be void. The installation check list and warranty registration sent with all CASTLE appliances must be accurately completed and sent to the CASTLE. The warranty shall not exceed eighteen (18) months after shipment from CASTLE or CASTLE facility. Initial installation, including calibration, air mixers, gas pressure testing, leveling, etc. is considered the responsibility of the end user. Reasonable "straight time" service / labor costs, as defined and approved by CASTLE will be paid for repairs done within 50 miles of a CASTLE authorized service agency. Parts will be sent standard freight pre-paid for approved service, expedited repair parts warranty shipping services are the responsibility of the user. This warranty is extended to the original commercial user and is not transferable. CASTLE warranty does not apply to areas outside of the United States and Canada.

## PROVISIONS:

- A) The equipment must be properly installed, adjusted, operated and maintained in accordance with national, state and local codes for commercial kitchens and in accordance with the installation and operation instructions provided with this product.
- B) The equipment has not been damaged, altered or misused.
- C) The warranty serial number plaque affixed to the appliance has not been defaced, obliterated or removed.
- D) An acceptable report for any claim under this warranty shall be supplied to Factory within thirty (30) days of the work performed.

## EXCLUSIONS:

- A) CASTLE shall have no obligation as to any product(s) which has been misapplied, mishandled, abused, damaged in shipment, misused, subjected to harsh chemical action or poor water / gas quality, modified without written approval from CASTLE, damaged by flood, fire or other acts of nature.
- B) CASTLE appliances are not warranted for non-commercial or home installations.
- C) CASTLE excludes paint and porcelain finish, gasket material, char-broiler radiants, ceramic material from normal coverage.
- D) CASTLE liability on a claim of warranty shall not exceed the price of the material and / or service which Caused the claim.
- E) This warranty is limited and is in lieu of all other warranties, expressed or implied. CASTLE employees or agents shall not be held liable for any claims of personal injury or consequential damage or loss.
- F) CASTLE is not responsible for economic loss, profit loss or indirect consequential damages.
- G) This warranty is non-transferable and applies only to the original purchaser and original installation location.

## RETURN:

Return allowed within 90 days of invoice date, with prior written authorization from the factory, shipped freight prepaid. Equipment must be unused and in packaging acceptable for a damage free return. A 25% restocking charge is assessable.