

# Warranty Protection Plan

**1 Year Service:** Migali Industries Inc. warrants to the original purchaser of the Migali unit sold a (1) year service warranty which begins at the date of registration or (15) months from the date of shipment by us, whichever is earlier. Migali Industries Inc. reserves the right to service the unit only with an authorized Migali service agent. Unauthorized service of the unit is not subject to this warranty. The term "original purchaser" as used herein shall be deemed to mean that person, firm, association or corporation for whom the refrigeration unit referred to herein is originally installed. Any part returned to the company under the terms of this warranty must be accompanied by a record of the cabinet model number, serial number, return authorization number, and such return shall be on the basis of Transportation charges prepaid.

Migali reserves the right to void this warranty due to the following: A. Improper operation due to low voltage conditions, inadequate wiring, and accidents or damages that are not manufacturing defects. These are strictly the responsibility of the purchaser. B. Condenser coils must be cleaned at regular intervals, at least once per month. Failure to do so can cause compressor malfunction, and it will void warranty. C. These units must operate in normal kitchen conditions, temperatures (70 – 90 degrees F) and 50% relative humidity. Overheating due to excessively hot environments may void the portions of this warranty. D. These units are for in door use only. No claims can be made against this warranty for loss of food product. This contract does not apply outside the limits of the USA or Canada, nor does it apply to any part which has been subject to misuse, neglect, alteration, accident, or to any damage caused by transportation, flood, fire or the acts of God.

These warranties are in lieu of all other warranties, expresses or implied, and all other obligations or liabilities on our part, and we neither assume nor authorize any other person to assume for us any other obligation or liability in connection with the sale of said refrigeration units or any part thereof. This warranty shall not be assignable and shall be honored only in so far as the original purchaser.

**5 Years Compressor:** Migali Industries warrants hermetically sealed compressor for (5) years, not to exceed (63) months from the date of shipment from our plant, provided, upon receipt of the compressor, manufacturer examination shows the sealed compressor to be defective. This extended warranty does not apply to any electrical controls, accumulator, or wiring harnesses, which items are covered by the parts warranty listed below. Transportation Charges for Warranty Compressor are to be prepaid by Claimant.

**1 Year Parts:** Migali Industries warrants to the original purchaser the Migali unit sold and all parts thereof to be free from defects in material or workmanship, under normal use and service for a period of (12) months from the date of registration, or (15) months from the date of shipment by us, whichever is earlier. Our obligation under this warranty shall be limited to repairing or replacing F.O.B factory any of such product which proves thus defective and which our examination shall disclose to our satisfaction to be defective. Transportation Charges for Warranty Parts are to be prepaid by Claimant.

**This contract is not effective unless the Migali Industries Warranty Card (furnished with each unit) is properly filled in and registered with Migali Industries within (10) days from the date of installation.**

**\*All warranty service calls must be Pre-approved by Migali Industries, Inc. prior to contracting service agents or purchasing over-the-counter parts for reimbursement.**

## [ The following items are covered under the G3 Warranty Protection Plan ]

**Compressor:**  
Hermetically Sealed Compressor

**Parts:**  
Compressor starting components (Capacitor, Overload, and Relay), Evaporator and Condenser Coils, Evaporator and Condenser Motors, Fan Blades, Drier Filter, Capillary Tubes, Thermostats, Temperature Displays, Timers, Refrigerants including 404a and 134a (limited to the full charge amount (oz) listed on the model serial tag), Drain Line Heater Wires, Condensate Heating Elements, Evaporator Defrost Rods.

**Labor:**  
Service necessary for the malfunctioning of any parts listed above under normal operating conditions to be reimbursed according to Migali Labor Guideline Form.

**Freight:** UPS freight charges will be prepaid by Migali if the defective compressors or parts are diagnosed as defective within (365) days of the warranty registration date. Migali pays UPS ground charges only. All other expedited freight charges are the responsibility of the owner/operator.

## [ The following items are NOT covered under the G3 Warranty Protection Plan ]

**Compressor:**  
Compressor or compressor parts deemed defective through improper maintenance and cleaning, incorrect or low voltages, GFI related and electrical surge issues, or improper installation of the refrigeration unit.

**Parts:**  
Door Gaskets, Door or Lid Handles, Body of the Refrigeration Unit, Casters, Door or Lid Hinges, Door Opening Breaker Caps, breakage of any parts due to improper use such as standing on the refrigerator or mishandling damages.

**Labor:**  
Water or humidity inside or outside of unit (unless deemed by agent due to defective heating element), Clogged evaporator drains, Readjusting or leveling of unit, Iced evaporator coil due to temperature controls set too low, Problems caused by improper maintenance, Issues caused by improper installation or negligence of operator.

**Freight:** UPS freight charges must be paid by the owner/operator if any parts or compressors are diagnosed as defective (365) days after the registration date.

## Instructions for Warranty Registration:

A) To register your warranty by mail please send the Factory Copy to:

Attn: Warranty Department  
Migali Industries, Inc.  
516 Lansdowne Ave.  
Camden, NJ 08104

B) To register your warranty by fax please send to:

Cover Page  
Attn: Warranty Department  
Fax: 856 963 3604

C) To register your warranty by email please send to:

Subject  
Attn: Warranty  
Email: contact@migali.com

D) To register your warranty online go to:

www.migali.com  
Contact Us Link  
Submit Warranty Information

## WARRANTY REGISTRATION:

Owner Name: \_\_\_\_\_

Company Name: \_\_\_\_\_

Address: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

Dealer/Retailed Purchased From: \_\_\_\_\_

Date Installed: \_\_\_\_\_

Model No: \_\_\_\_\_ Serial No: \_\_\_\_\_