

Statement of Warranty

All Win-Holt equipment, aluminum, plastic, steel and stainless steel, is guaranteed to be free from defects in materials and workmanship for one year from the date of shipment. The warranty does not apply to equipment, which has been subject to accident, alteration, abuse, misuse or improper installation.

This guarantee excludes accessory items, including but not limited to faucets, drains, casters, and fastening devices, not manufactured by Win-Holt Equipment Group.

Extended Warranty on Aluminum and Stainless Steel

Win-Holt Equipment Group provides a lifetime guarantee against rust or corrosion on all aluminum and stainless steel products for the period of time that the original purchaser owns the product. This guarantee is in effect provided that the product is used solely for its intended purpose, is cleaned and maintained periodically within accepted industry standards, and is cleaned with a cleaning agent generally accepted by the industry and in accordance with the label directions of the cleaning agent used.

Win-Holt Power Equipment Warranty

Win-Holt warrants to the initial purchaser that all Win-Holt power equipment, including but not limited to Heater Proofer and Film Wrappers be free from defects in material or factory workmanship, under ordinary use for the purpose for which it is designed, for a period of (1) year from the date of shipment from the Win-Holt Facility. Equipment will at our option be repaired or replacement part furnished F.O.B. our Factory. Warranty includes one (1) year labor from date of said shipment.

Return of component parts will not be accepted for credit without prior authorization of our service department and then contingent upon our inspection. Warranty will not apply if, after examination, Win-Holt finds that the equipment or any part there of was found defective through lack of purchaser's responsibility for maintenance or storage, shipping damage, accidental damage by moving or other wise, improper voltage misapplication or alteration by other than ourselves, or use of unauthorized parts. Warranty does not apply to glass, plastic, light bulbs, gaskets, or heater elements

Prior to any service agency performing warranty labor, Win-Holt service must be contacted to provide a "Service Authorization" (SA) number. Win-Holt assumes no responsibility for any charges that were not expressly authorized by it or for any charges that exceed in Win-Holt's sole judgement, normal and customary amounts. If service is required during overtime the difference between overtime and standard labor rates shall be paid by the purchaser. Warranty does not apply if payment has not been received for the equipment at the time a claim is made or if the Win-Holt serial number has been removed.

Warranty Exclusions and Limitations: Warranty applies only with in the United States, equipment outside the United States shall have parts coverage only.

Administration of Warranty

For assistance in filing a claim, contact Win-Holt Equipment Group Customer Service at 516-222-0335. Hablamos Espanol. All claims must be filed in writing to Win-Holt Equipment Group, 439 Oak Street, Garden City, New York 11530. The written claim may be submitted by fax to 516-222-0371. If deemed necessary by Win-Holt, the product must be returned to a Win-Holt factory designated by Win-Holt, at the owner's expense for inspection and approval of the claim.

THIS WARRANTY SUPERCEDES ANY OTHER WARRANTIES IMPLIED OR EXPRESSED. WARRANTY WILL NOT APPLY IF PURCHASER IS DELINQUENT IN PAYMENT OF THE EQUIPMENT AT THE TIME CLAIM IS MADE OR IF OUR SERIAL NUMBER HAS BEEN REMOVED FROM THE EQUIPMENT:

EXCEPT AS HEREIN ABOVE SET FORTH NO OTHER WARRANTY IS MADE. THIS WARRANTY BEING EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED, IMPLIED OR STATUTORY, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS. IN NO EVENT SHALL THE COMPANY BE LIABLE FOR ANY DELAY IN THE PERFORMANCE OF THIS WARRANTY DUE TO CAUSES BEYOND ITS CONTROL. THE COMPANY SHALL IN NO EVENT BE LIABLE FOR ANY CONSEQUENTIAL; SPECIAL OR CONTINGENT DAMAGES FOR BREACH OF WARRANTY OR OTHERWISE.



General Terms and Conditions of Sale

Acceptance: Orders become binding upon Win-Holt only when accepted at our Main Office in Garden City, New York. Representative or dealer is not authorized to bind orders.

ORDERS ACCEPTED BY WIN-HOLT CANNOT BE CANCELLED WITHOUT WRITTEN APPROVAL AND ARE SUBJECT TO CANCELLATION CHARGES.

New Accounts: Please submit three (3) credit references, a bank reference with telephone number and contact person along with your Dun & Bradstreet number. We also require your Federal LD number or owners social security number and a copy of your Sales Tax Exemption Certificate wherever applicable. Allow three (3) to five (5) days to process your credit please. For information concerning your credit status, please call the Credit Department at 1-516-222-0335.

Terms: Net thirty (30) days on open accounts from the date noted on the invoice. Open accounts will only be established upon receipt of satisfactory credit references.

Prices: All prices, specifications and discounts are subject to change without prior notice. Win-Holt is not responsible for typographical errors. Overall dimensions are as listed and these dimensions are nominal. The latest price list supersedes all other lists and any previously printed price materials. Prices are F.O.B. factory and do not include Federal, State or other sales related taxes. Possession of the price list does not constitute an offer to sell. A freight surcharge may be imposed on shipments made out of our distribution centers.

Tax: Any tax or other governmental charge upon production, sale and/or shipment of goods, now imposed by Federal, state or municipal authorities, or subsequently becoming effective, will be added to the price provided and will be paid by the buyer unless a completed and signed tax exemption certificate for appropriate state(s) is provided to Win-Holt.

Freight/Routing: Method of shipment will be determined by Win-Holt unless otherwise directed. When Win-Holt routes your order, all units will ship at the standard freight class.

Damaged or Lost Shipments: We are not responsible for merchandise damage while in the hand of a carrier. All shipments should be inspected immediately upon receipt, and any damage must be reported to carrier at that time. For damage and loss in transit, it is the buyer/customers responsibility to file a freight claim against the carrier. Keep all damaged goods and shipping containers for later inspection.

Shortages: Shortage claims will not be considered unless Win-Holt is notified immediately upon receipt of shipment.

Returns: To return merchandise, you must receive a Win-Holt Return Authorization Number. Merchandise is to

be returned with **transportation charges pre-paid and is subject to a minimum 30% restocking charge.** Positively no returns will be accepted on special, custom built equipment.

Customer Service: For information about our products, orders already placed, or to place an order, you may call our Equipment Sales Dept. toll free at 1-800-444-3595 between the hours of 8:00 a.m. and 5:00 p.m. EST We can be reached 24 hours a day, 7 days a week, through our "Voice Mail" at the same number or Fax your inquiry to 1-516-222-0371. We will respond the next business morning.

Parts Service/Warranty Claims: For parts service information or warranty questions, please call our parts specialists toll free at 1-800-444-3595 between the hours of 8:00 a.m. and 5:00 p.m. EST. We can be reached 24 hours a day, 7 days a week, through our "Voice Mail" at the same number or Fax your inquiry to 1-516-222-0371. We will respond the next business morning. Be sure you or your customer has the following information available when calling:

- Model Number
- Name of Dealer
- Serial Number
- Installation Date

How To Order

Call or Fax Toll Free:

- Call: 1-800-444-3595
- Fax: 1-516-222-0371
- Shop & Order Online at: www.winholt.com

When placing an order, please provide all of the following information:

- Purchase Order Number
- Win-Holt Model Number and Price
- Complete Shipping Address and Project Name
- Desired Delivery Date
- Specify Freight Carrier, if desired
- Quotation Date and Number (if applicable)

(Note: If freight carrier is not specified, Win-Holt will specify.)

Minimum Orders: On all orders totalling less than \$100.00, there will be a \$20.00 processing charge added to the invoice.

Bids & Quotations: Call our Toll-Free number (1-800-444-3595) and speak to a Win-Holt Sales Associate. Most quotations can be given at the time of call, the exception being large custom specifications which take between 24-48 hours. Quotations are valid for thirty (30) days from the date of quotation, unless otherwise noted on the quote.

Credit Card Purchases: For your convenience, we accept Master Card & Visa.



In line with its policy to continually improve its products, WIN-HOLT reserves the right to change materials and specifications without notice.